

## Annexure A : EW Plus Terms and Condition

### SERVICE REQUIREMENT

- In order to maintain the validity of extended warranty plus the two-wheeler must be serviced by Honda Exclusive Authorized Dealer/ Branch / Sub Dealer/Authorized Service Center or in accordance with the manufacturer's recommendations.
- **Note**-The gap between two services should not exceed more than 6,000 Kms. or 6 months 350CC motorcycles. Failure to maintain and prove that the above service Schedule has been complied with will invalidate this extended warranty.
- **Note**- Customers need to endorse the service details in the extended warranty plus invoice or keep the repair invoices as proof for carrying services as per manufacturer recommended scheduled. The owner shall effect at his cost, all modifications and repairs necessary to avoid a claim, if a claim is likely to occur in the absence of the above.

### TERMS AND CONDITIONS

- The company acts as agent for the Insurer. The supplying Authorized dealer acts as agent for the Company only for the purpose of providing or selling this Mechanical and Electrical Breakdown Insurance Policy. The supplying dealer is responsible for ensuring that the full premium is received by the Company on behalf of the Insurer. This Policy does not apply to Two-Wheelers used for hire and reward, or for Two-Wheelers used for any kind of timed competition or race.
- Two-Wheelers owned, temporarily or otherwise, by a business formed for the purpose of selling or servicing Two Wheelers are excluded, Extended warranty Plus liability, provided that the correct payment has been received, will be subject to the limits indicated on the Registration Form, the Extended warranty Plus will only become effective when the Registration Form and payment in full has been accepted by the Warranty Service Provider who reserve the right to decline any Extended warranty Plus.
- The Extended warranty Plus has no surrender value, no refund of cost is available, and it cannot be cancelled
- No liability will be accepted for any Mechanical and Electrical breakdown claim notified to the Warranty Service Provider more than 14 days after the relevant fault has become apparent. No repairs may be undertaken or commenced under the terms of Extended warranty Plus unless explicitly authorized by means of a claims authority number in respect of agreed liability. No liability will exist with regard to any claims not authorized in this way. All claims must be supported by the relevant documentation. The Warranty Service Provider reserves the right to examine the Two-Wheeler and subject it to expert assessment and to nominate a repairer. The result of the assessment will determine the insured liability subject to the claimable limits.
- After enrolling in EW Plus, Services must be completed as per the schedule or Kms. The customer must retain all the service invoices and relevant receipts. Failure to service the Two Wheeler in accordance with the manufacturer's recommended service schedule will render the Extended warranty Plus invalid.
- The mileage quoted in no way guarantees the true distance covered by the Two-Wheeler, and is indicated only as a guide to when servicing is due. Failure to maintain the odometer, mileage recorder in working order or disconnecting it or tampering with it will invalidate this Extended warranty Plus.
- No liability will be accepted for damage caused by neglect, corrosion, Intrusion of foreign or deleterious matter, lack of servicing, overheating, freezing or abuse by the continued use of the Two-Wheeler after a fault has become evident or for consequential loss on the failure of parts not covered by Extended warranty Plus.
- No liability will be accepted for A vehicle, which has been run on, adulterated fuel, leaded fuel or lubricant or fuel/lubricants other than those specified by the manufacturer in the Owner's Manual with regard to use and maintenance have been violated.
- No liability will be accepted for any failure due to wear and tear, components incorrectly fitted, or faulty or defective at the time of sale, or faulty manufacture /design and alterations/modifications from the manufacturer's specification.
- If it shall be established following the receipt of the claim that the conditions of Extended warranty Plus as laid down have not been fully complied with, then it is here by expressly agreed and declared that the Warranty Service Provider shall be released from all liability for that particular claim.
- If the customer and/or the Authorized dealer undertake a claim, knowing the claim to be false and or fraudulent as regards the value or the amount of work or cause of failure or otherwise, this Extended warranty Plus shall be deemed to be invalid and the right to prosecute is reserved. Failure to comply with these formalities and conditions may lead to a refusal to pay the Claim.

- All Disputes/differences regarding claim settlement, arising for whatsoever reason shall be subject to jurisdiction of Delhi courts only.
- During the Extended warranty Plus period/ HMSI will not be liable to pay any expenses for any consumer court cases that may arise/ any such cases will be directly handled by Service Provider.
- 60 Days of Cooling Period [ Claim can be entertained after 60 Days of Policy Purchase].

## Additional Period and Kms. Coverage.

### 1. Extended warranty

| Extended Warranty Product | Additional Mileage | Max Mileage Covered  |
|---------------------------|--------------------|--|
| 7 Years                   | 88000 KMS          | 130000 KMS<br>(3 year standard warranty: 42000 KMS<br>+<br>7 year Extended Warranty 88000 KMS) |

**Note :** Existing Extended Warranty (3+1, 3+2 & 3+3 Year ) of 350 cc motorcycles kilometer considerations to be remain same

### 2. Extended warranty Plus

| Extended Warranty Plus Product | Additional Mileage coverage | Total Maximum Mileage Coverage |
|--------------------------------|-----------------------------|--------------------------------|
| 3 year                         | 36,000 KMS                  | 130,000 KMS                    |
| 2 year                         | 24,000 KMS                  |                                |
| 1 year                         | 12,000 KMS                  |                                |

**Note-** Maximum capping for the KM coverage, For motorcycle 1,30,000Km. HMSI Networks to ensure that the vehicle to be in maximum Km range before selling the EW plus policy to the customer.

## Date Range to be considered for Year wise Product eligibility :

### 1. Extended Warranty

| Category          | Criteria                    | Extended Warranty Policy Tenure |
|-------------------|-----------------------------|---------------------------------|
| 350CC Motorcycles | 0-90 days from Date of Sale | 1Year, 2 Year , 3 Year & 7 Year |

### 2. Extended Warranty Plus

| Category          | Criteria  | Extended Warranty Policy Tenure |
|-------------------|---|---------------------------------|
| 350CC Motorcycles | Upto 4th Year: 91 – 1460 days from Date of sale | 3 Year                          |
|                   | 5th Year: 1461 – 1825 days from Date of sale    | 3 Year                          |
|                   | 6th Year: 1826 – 2190 days from Date of sale    | 3 Year                          |
|                   | 7th Year: 2191 – 2555 days from Date of sale    | 3 Year                          |
|                   | 8th Year: 2556 – 2920 days from Date of sale    | 2 Year                          |
|                   | 9th Year: 2921 – 3285 days from Date of sale    | 1 Year                          |

## Parts Covered List

Cylinder Head, Cylinder Head Gasket, Camshaft & Camshaft Holder, Valve Guide & Seal, Rocker Arm & Rocker, Inlet & Exhaust Valve, Spring Outer & Inner, Bearing, Cam Chain / Tensioner, Cam Sprocket, Lifter & Chain Guide, Cylinder Comp & Gasket, Cover Comp R Crankcase, Oil Pump, Drive Gear, Rotor (Oil Pump In & Out), Rotor Oil Filter & Cap, Generator, Flywheel, Stator Comp, Crankcase Lh & Rh, Plug & Spring (Bearing Push), Switch Set Neutral, Crankshaft / Piston & Piston Ring Set, Piston Pin, Collar, Sprocket, Gear Primary Drive & Roller Bearing, Transmission Main shaft & Counter Shaft Comp, Gear Countershaft Low, Gears Main shaft & Countershaft, Sprocket & Thrust Washer, Set Rings And Bearings, Collar Spline, Bush & Circlip, Gearshift Drum Forks, Shaft, Drum, Plate, Stopper & Springs, Meter Speedometer Comp, Tachometer, Fuel meter Assy, Socket Comp, Front Brake Assy., Switch Front Stop, Cylinder Sub Assy., Caliper Sub Assy Front & Rear, Steering System Stem Sub Assy, Steering Head Threads & Steel Balls, Fork Assy Front Lh & Rh, Front & Rear Wheel Bearing, Swing Arm Sub Assy Rr & Cushion Assy Rr, Alloy Wheels (Except For Defects Due To External Factors) Others, Ignition Coil, Staring Motor; Rectifier Comp & Regulator, Wire Harness, Relay Winker, Power Relay, Throttle Body, Sensor Assembly Impeller, Gear Assy, Sensor Assy Speed, Gear Assy, Balancer Driven, Sensor Set, Valve Set Throttle, Idle Air Control, Idle Air Control Valve, Injector Assy, Starter Lighting Kill, Switch Assy Winker, Switch Assy Fr Stop, Master Cylinder Assy, Valve Assy Delay, Valve Assy Proportioning, Key Set, Assy Combination & Lock Bearing, Head Pipe Upper, Steering Head Top, Bearing, Head Pipe Under, Race, Steering Cone, Sensor Fr. Wheel Speed, Cylinder Sub Assy Fr Brake Master, Cylinder Sub Assy Rr Brake Master, Pump Assy Fuel, Switch Assy Rear Stop, Air Injection, Solenoid Valve Assy, PGM-Fi Unit, Bearing Comp, Bank angle sensor, EOT, ACG Sensor, Purge Valve, ECM/ ECU, sensor unit, DLC connector, ACG starter system, Sensor Oxygen, Thread comp steering head top, thread steering head tip, bearing head pipe under, race steering cone, Sensor fr wheel speed, Cylinder sub assy front brake master, cylinder sub assy rear brake master, cushion assy rear, air injection solenoid valve assy,, Cover Comp, L Rear, Body Set, Duct, Air/C, Case Sub Assy. Air/C, Cover Sub Assy,Air/C, Canister Comp, Resonator, Fuel Tank Assy, Muffler Comp, Exh, Cover, Muffler, Light Assy, Head, Socket Comp,Tail Light, Case Upper Comp, Case Under Comp, Set, Fuse Cover, R Cover, L Cover, Plate, Front Eng Hanger, Grip, Rear, Guard B, Sari, Fender, Front, Garnish, R Fr, Garnish, L Fr, Fender, Rear, Mark, Side Cover, Label, Tyre & Drive Chain, Label, Tyre & Drive Chain, Frame Body Comp, Stripes Fuel Tank, O-Ring,6.3x2.5, HSVCS, Bluetooth Unit, CKP Sensor, ABS Modulator, Wheel Speed Sensor Fr. & Rr., Contact Assy. Change switch, Sw. Assy. Starter & Engine Stop & Hazard, Gear Shifter, Fr. Winker Assy R & L, Rr., Brake Hose Fr. & Rr., Disc Brake Assy., Pulsar Ring, Rear View Mirror R & L., Seat Assy. Double, Seat Assy. Fr. & Rr., Side Stand Switch, Pipe Assy. Exhaust, Cable Comp. Throttle.

## **WARRANTY SHALL NOT APPLY TO Any Honda two-wheeler manufactured by HMSI on which all Services have not been done as per HMSI recommended service schedule.**

1. Normal maintenance service required including without limitation oil and fluid changes, headlight alignment, fastener re-tightening, wheel balancing, wheel alignment, carburetor adjustments, ignition timing and valve clearance or such other adjustments.
2. Following items like, Bulbs, Fasteners / Shims / Washers, Catalytic Converter, Oil Seal; Rubbers/Plastic Or Glass Components, Bushes; Gaskets; Rubber tubes and hoses; Spark Plug; Engine Hanger; Cooling fan; All Burnt / tampered parts; Oil filter; Air filter; Head Light Assy.; Cable Speedometer; Handle and its Cover, Levers & Brackets; Body Panels and its paint defects; Seat Lock; Fork; Pivot Arms; Cushions breakage; Front & Rear wheel Assy. (Tire, Tube, Rim & Brake Assy- Brake Shoe / Pad, Brake Disc / Drum.); Seat; Luggage Box; Seat Lock; Fuel tank & cap; Vacuum tube; Exhaust muffler/ catalytic converter; Arm kick starter and kick stand; Winkers; Tail light; Horn; Battery; Frame Body ; Tools; Labels and Emblems; Inner Box and Sari step.
3. Parts of the Two-Wheeler that have been subjected to Misuse, Accident, Negligent treatment or which have been used in conjunction with parts and equipment not manufactured or recommended for use by HMSI if in the sole judgment of HMSI, such use prematurely affects the performance and reliability of the Two-Wheeler.
4. Parts of the Two-Wheeler that have been altered or modified or replaced in unauthorized manner, and which in the sole judgment of HMSI affects its performance and reliability.
5. The Two-Wheeler that has not been serviced by HMSI authorized service outlet as per the HMSI recommended maintenance schedule or which have not been operated or maintained in accordance with instructions mentioned in the owner's manual/ HMSI recommendation.
6. The Two-Wheelers used for a competition or race and/or for attempting to set up any kind of record.
7. Insignificant defects, which do not affect the functions of the two-wheeler including without limitations, sound vibration, and fluid seepage.
8. Any two-wheeler on which parts or accessories not approved by the manufacturer has been used.
9. Any repair or replacement required as a result of accident or collision damage.
10. In case of an accident, Warranty shall cease to operate for parts affected by the accident.