

*Honda BigWing*



## Road Side Assistance

Don't let unexpected breakdowns ruin your ride. With Honda's Road Side Assistance, professional help is just a call away. Get prompt and reliable service for everything from minor mechanical issues to major breakdowns or accidents. Plus, with benefits like fuel delivery, taxi assistance, and more, you'll have peace of mind on every journey.

Ride worry-free with Honda's Road Side Assistance. We've got you covered.



[rsa@bigwingblr.com](mailto:rsa@bigwingblr.com)



+91 63669 22291

Prompt and reliable service

On-the-spot repairs for minor mechanical or electrical breakdowns

Free towing up to 300 km to the nearest authorized BigWing workshop

Assistance for minor and major breakdowns, accidents

Puncture or flat tire repair

5 L Fuel delivery once a year, taxi service up to 50km

Complete peace-of-mind for less than Rs. 6 per day

### Indiranagar

665, 100 Feet Rd, Defence Colony, 560 038

+91 63669 22291

### Mahadevapura

193, Shiva Sadan, Outer Rind Road, B Narayanapura, 560 016

+91 77956 90878

₹ 1,999  
per year

Powered by VFM Motors





## Features of RSA



**Network Coverage**  
Pan-India service coverage\*



**Toll Free Support**  
24-hr multi-lingual support at  
1800 209 2224 (toll free)



**Onsite Repair**  
On-spot support for  
mechanical & electrical issues



**Flat Tyre Assistance**  
Puncture repair support



**Towing Assistance**  
Transfer of bike to the nearest  
authorised HMSI workshop



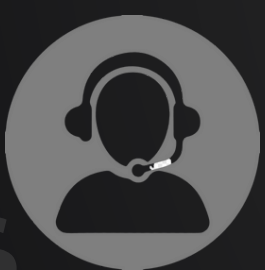
**Lockout Service**  
Lost key assistance and spare  
key pickup and delivery



**Fuel Assistance**  
In case of incorrect fueling or  
empty tank



**Taxi Coordination**  
Taxi assistance in event of an  
immobile vehicle



**Assistance on Phone**  
Assistance over call for minor  
issues & troubleshooting



**Dealer Locator**  
Easily identify the nearest  
HMSI dealership



**Coordination in  
Extraction/Removal**  
Assistance if the vehicle gets  
stuck in a pit or ditch



**Urgent messages &  
Medical Assistance**  
Contact loved ones in an  
emergency, reach first aid



**Covered Vehicles and  
Period of Cover**  
Year-round coverage



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\* Terms & Conditions apply

\*\* Price including GST (INR)

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## Brief About Road Side Assistance (RSA)

Assistance shall be arranged for the covered vehicle till 250cc within 50km radius of HMSI dealership in your city and for premium motorcycle with:

"Standard RSA" product (300cc & above) within 300km of a Honda BigWing Topline or Honda BigWing dealership (300-500cc motorcycles only).

"Unlimited RSA" product Nearest Honda BigWing Topline dealership, through suitable means as per details given below:

- **Minor Mechanical or electrical breakdowns** – In case your vehicle suffers a mechanical or electrical breakdown causing sudden stoppage, suitable support shall be provided on the spot to mobilize the vehicle. This service covers minor adjustments and repairs which do not need a change of any spare parts.
- In case vehicle needs replacement of spares cost of such spares has to be paid in cash by you, on the spot.
- **Major breakdown or accident** – In the unfortunate event of a major breakdown or accident where the vehicle cannot be mobilized on the spot, we shall arrange to transfer or tow the vehicle to nearest authorized HMSI workshop. In case of the covered towing distance exceeds (300 Kms for motorcycles beyond the capacity of 250CC and 50 Kms for capacity less than or equal to 250CC) additional cost of Rs.30/km will be levied. While the aforesaid condition will not be applicable for the Unlimited KMS RSA Package.
- **Note:** Interstate charges and toll-charges as well as all other government taxes shall be borne by customer directly on the spot. Puncture / Flat tyre – In case of a punctured or flat tyre the service shall enable you to get the puncture repaired at the nearest puncture repair shop. In such a case you shall have to directly bear the expenses of such repairs and we shall not be responsible for its workmanship.
- **Running out of fuel** – In case the vehicle which is  $\leq$  250 CC runs out of fuel you shall be provided with 1L of fuel enabling you to reach the nearest petrol station. However, Fuel charges shall be applicable at actuals and has to be paid beforehand. For vehicles  $>$  250 CC 5L shall be provided free of cost once in a year only.
- **Note:** This service is applicable within a radius of 50 km from nearest HMSI workshop, or any other city in India covered under this program.
- **Taxi Assistance** – For premium motorcycles i.e., vehicles  $>$  250 CC free taxi up to 50km shall be provided once in a year provided the vehicle is towed by us due to breakdown and if you wish to travel to the nearest HMSI dealership or place of your convenience. In case you wish to use taxi beyond 50Kms then the same can be done by paying directly to the service provider the prevailing charges.

## Terms & Conditions

- Covered Vehicles and period of cover any Honda 2-wheeler can be enrolled in this program by paying the fees to the authorized dealership and obtaining the program certificate. Each vehicle shall then be covered for a period of one year from the policy start date.
- Vehicle Older than 7 Years will not be eligible for the purchase of this Product.
- For premium motorcycles 7 Days cooling period is applicable i.e., Policy will be active after 7 days of buying the policy. Whereas for vehicles  $<$  250 CC 3 days cooling period is applicable i.e., Policy will be active after 3 days of buying the policy.



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- **Non-covered events:** Honda 2-Wheeler Roadside Assistance is specially designed to help in events that lead to immobilization of the vehicle while it is being driven on the road. As a result, this program will not cover any of the following events that you may encounter while driving your vehicle:
  - Non-functional horn. If the horn is activated incessantly, the Services will be provided.
  - Faulty gauges and meters.
  - Vehicle headlights not functional.
  - Illumination warning lamps of any non-safety related lights/service warnings lights which do not render the vehicle immobilized.
  - Broken rear-view mirror.
  - Electronic Vehicle security systems, if fitted as a standard equipment, are faulty but do not render it immobilized.
  - Damaged or faulty fuel caps.
  - Other faults in the vehicle which do not render it immobilized but need repairs at the authorized workshop.
- **General Exclusions:** The covered vehicle shall not be entitled to the benefits of the program under any of the following situations:
  - Vehicle is not maintained or operated as per recommendations of the owner manual.
  - Vehicle is involved in motor racing, rallies, speed or duration tests, practice runs, or operated in off-road activities.
  - Any event when the rider of the vehicle is found to be in any of the situations that are indicated below:
    - The state of intoxication or under the influence of alcohol, drugs, toxins or narcotics not medically prescribed.
    - Lack of permission or corresponding license for the Covered Vehicle.
    - Any event where breakdown is caused by deliberately inflicted damage, vandalism or participation in a criminal act or offence.
    - Any customer history where customer has twice on prior occasions misused or abused the services.
    - Those accidents resulting from the illegitimate removal of the Covered Vehicle.
    - Those accidents or breakdowns that are produced when the Customer or the authorized rider have infringed upon the regulatory ordinances as far as the requisites and number of persons transported, weight and means of things that can be transported or the form of handling them as long as the infraction has been the determining cause of the accident or the causal event of the incident.
    - Any vehicle involved in or liable to be involved in legal case prior to or post immobilization.
    - Breakdowns happening while the vehicle lacks documentation or requisites legally necessary to ply on public roads.
    - Breakdowns caused by fuels, mineral essences, and other inflammable, explosive or toxic materials transported in the Covered Vehicle.
    - Assistance required during wars, riots, uprising, mass political demonstrations, strikes, acts of terrorism, earthquake, floods etc.

RSA Cover will provide you with professional emergency assistance, so you are not stranded helplessly in unexpected situations like getting a flat tyre, bent rim or battery issue. Having RSA coverage will get your vehicle to the nearest Authorised BigWing Service Centre



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